

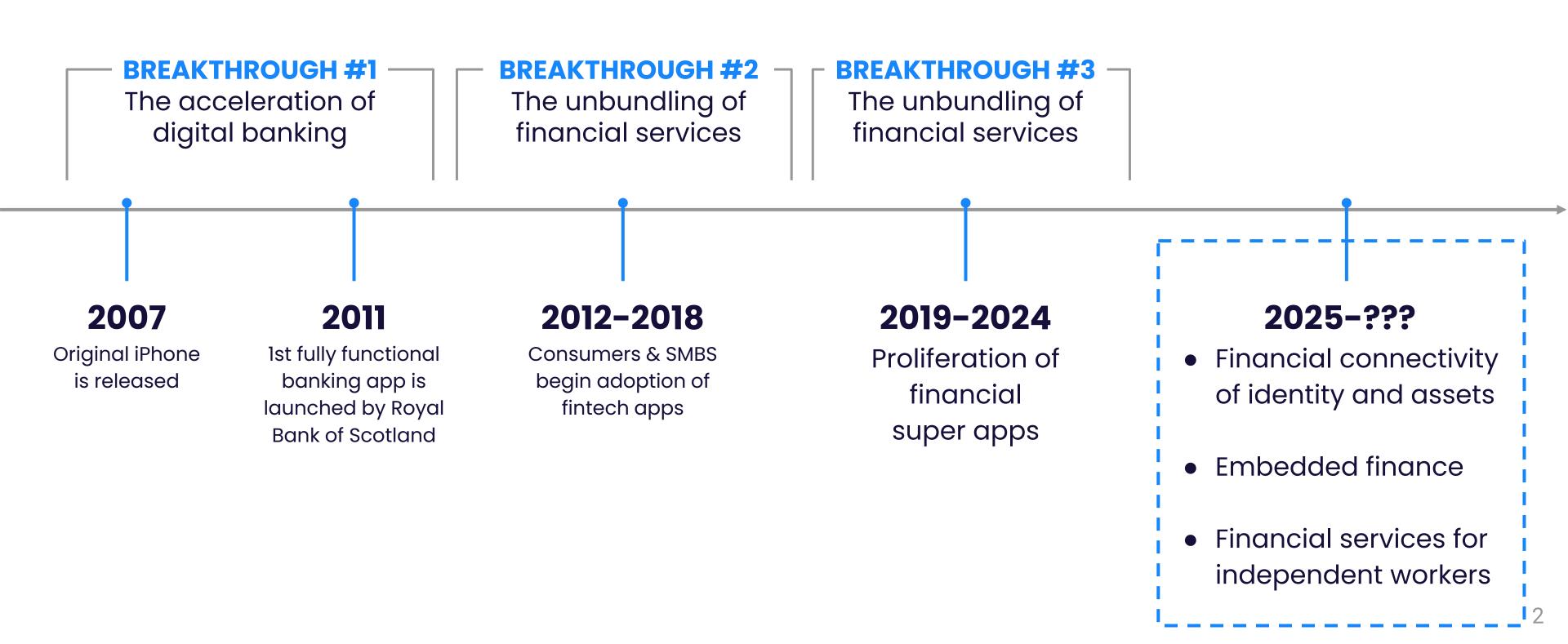
# Innovation in Digital Wallets & Financial Super Apps

By Karl Alomar, Managing Partner, M13

Brighter Together Messier 13 (or M13) is one of the brightest star clusters in the northern sky. It's full of remarkable individual stars. But when those stars come together, they create something that's truly greater than the sum of its parts.



#### The evolution of Fintech Innovation





## Breakthrough #1: The acceleration of digital banking

## **Trigger:**

2007 iPhone release creates a new paradigm for consumers

2011 first banking app launch (RBS)

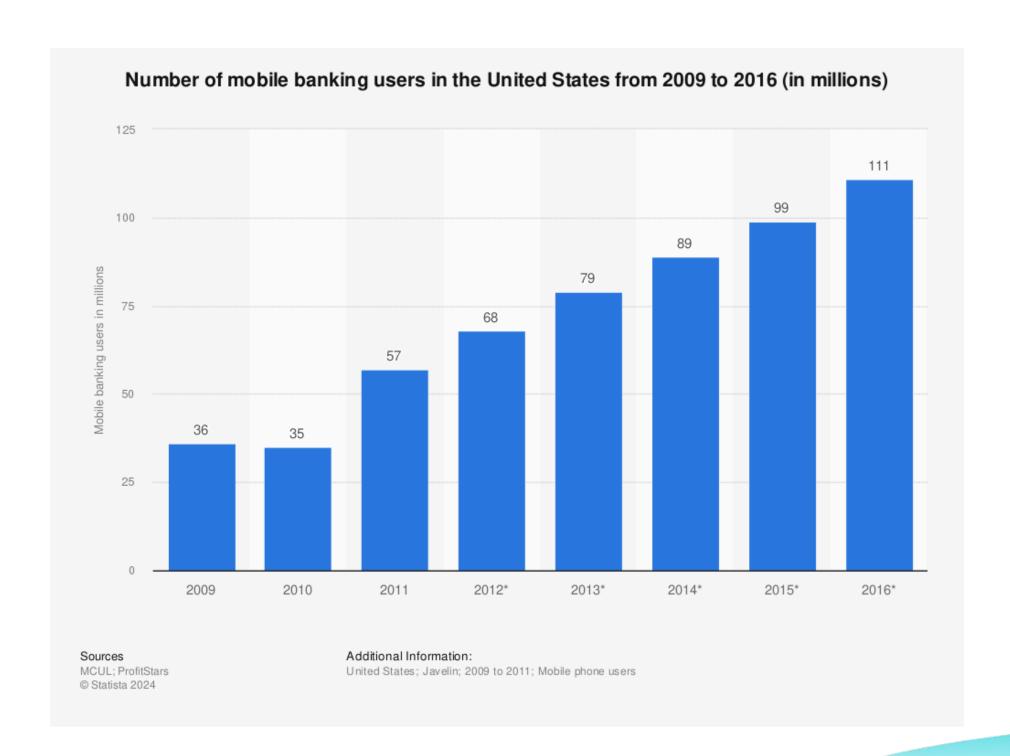




## Breakthrough #1: The acceleration of digital banking

## Implications:

- Relevance of high street banking diminishes
- Early digital apps provided limited services but by 2016 > 100M Americans used mobile banking





## Breakthrough #1: The acceleration of digital banking

## **Opportunities:**

Over this period large retail banks launched digital banking services

This era of digitization opens the door for significant innovation by non bank businesses

Key logos



2014





**2012** 



2012

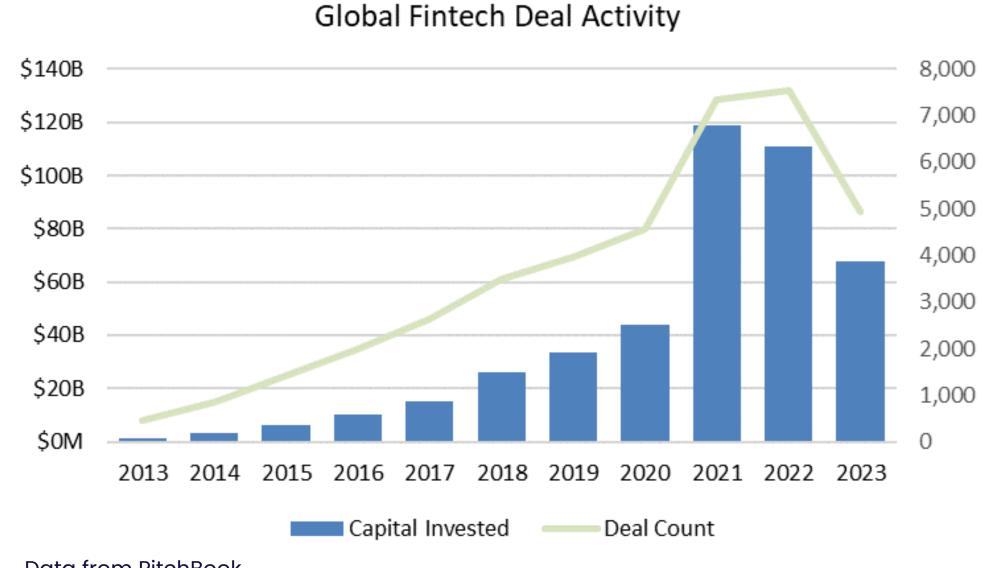


*2015* 



## **Trigger:**

Digitalized banking opens the door to tertiary services





## **Implications**

Advancements in orchestration layer (account aggregation, verification) allows connectivity between platforms

**Orchestration layer** 







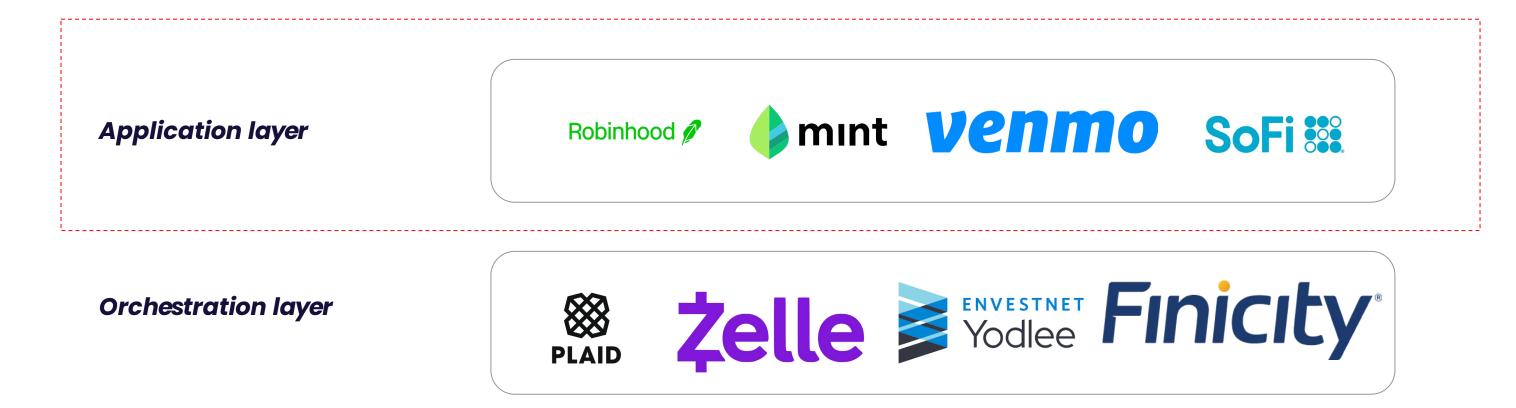




## **Implications**

Consumers can now aggregate multiple financial services and connect them all digitally

o Spending, saving, investing, borrowing, money management, BNPL, payroll, insurance, payments



 Technology hands the power back to the consumer allowing ability to pick and choose best individual services and connect them all together



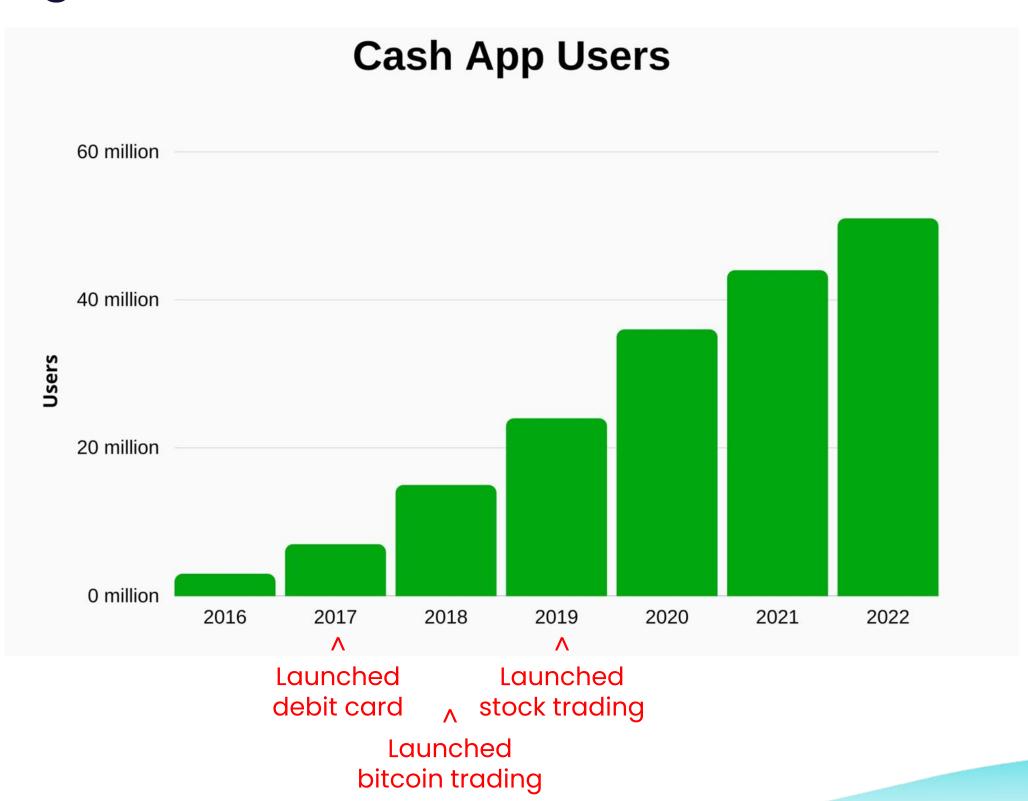
Original unbundled services were point solutions

Company		Original Focus			
PayPal	P PayPal	Online payments			
Venmo	venmo	Peer to peer transfers			
Cash App	\$ Cash App	Peer to peer transfers			
Shop Pay	shop Pay	Online payments			
SoFi	SoFi 🎎	Consumer loans			
Chime	chime	Debit and checking			
Coinbase	coinbase	Crypto trading			
Robinhood	Robinhood 🔊	Stock trading			
Affirm	affirm	Buy now, pay later			
Klarna	Klarna.	Buy now, pay later			



## **Trigger:**

Consumers overwhelmed by abundance of choice ⇒ shift to platform super apps





## Implications:

Advancements in orchestration layer allow companies to embed financial features into products

Banking-as-a-service, payments, cards, brokerage, crypto

Rise of financial super apps across:

Digital wallet apps, Investing, Banking, Buy now pay later





## Consumer super app deep dive

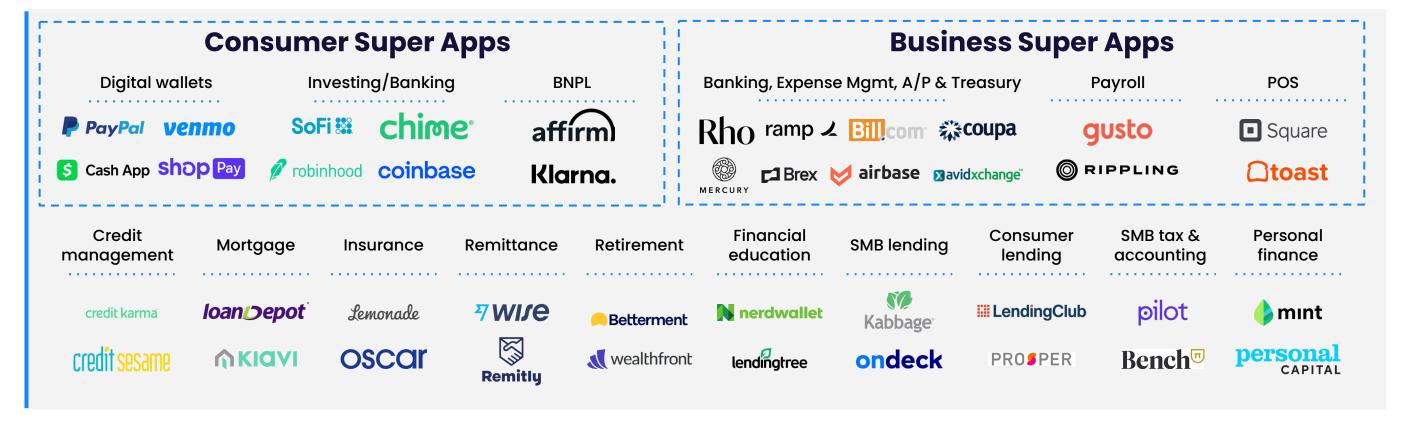
Fintech apps are increasingly offering a wide suite of services

✓ Current Offering Initial Offer		Digital wallet apps			Investing / banking			BNPL		
••• Planned / considering	PayPal	venmo	S Cash App	shop Pay	SoFi 🔐	chime	coinbase	robinhood	affirm	Klarna.
Store cash balance and cards	✓	✓	✓	✓	I I	✓	✓	✓	 	✓
QR Code payments	✓	✓			 				 	
E-commerce payment button	✓	✓		✓	 				✓	✓
Peer-to-peer transfers	<b>√</b>	✓	✓		✓	✓			i I	
Instant transfers to bank accounts	✓	<b>√</b>	<b>✓</b>		 		✓	✓	I I I	
<b>Debit card</b>	<b>√</b>	✓	✓		I I	✓	✓		   <b>√</b>	✓
Credit card	✓	✓			I I	✓			 	
Checking account	✓	✓	✓		· •	✓			 	
Savings account	✓				! 	✓		✓	✓	
Bill payment	✓				I I <b>√</b>	✓			 	
Direct Deposit	✓	✓	✓		 	✓	✓		 	
Buy now, pay later	✓		•••	✓	 				<b>✓</b>	✓
Consumer loans	✓		✓		   				<b>√</b>	<b>√</b>
Crypto trading	✓	✓	✓		<b>√</b>		✓	<b>✓</b>	   ••• 	
Stock trading	•••	•••	✓		·			✓	 	
Budgeting / credit building						✓			I I	
Shopping deals	✓	✓	✓	✓	 				 	✓
Loyalty program / rewards	<b>√</b>	✓	✓		I ! <b>√</b>		✓	✓	. <b>√</b>	<b>√</b>



#### The M13 'Marketecture'





#### Orchestration Layer

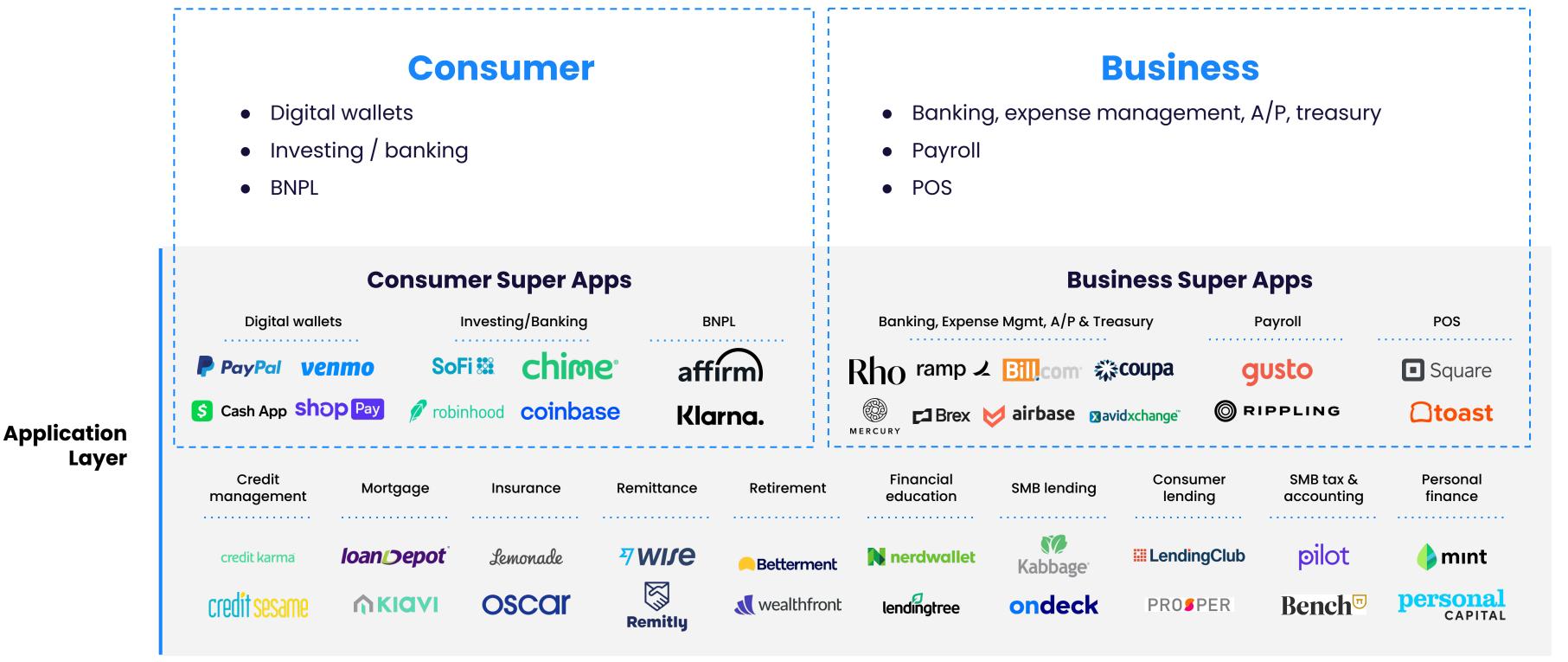


Infrastructure layer

Money cer		Sponsor banks	Card networks	Acq & issuing processors	Insurance carriers	Credit bureaus
CHASE 🗘	WELLS FARGO	<b>EVOLVE</b> Piermont Bank	AMERICAN AMERICAN	Fis	<i><b>StateFarm</b></i> <sup>®</sup>	<b>EQUIFAX</b> TransUnion
BANK OF AMERICA	cîtîbank	cross river BLUE RIDGE	mastercard EXPRESS	fiserv.	<b>PROGRESSIVE</b>	experian.



## Superapps can be B2C and B2B





## The rise of crypto super apps?

## **Crypto wallets**

Wallet address becoming the key identifier for web3

#### Several form factors:

self-custodial, custodial, multi-party computation / multisig, hardware

Beginning to see the rise of self custodial wallet super apps



Self custodial wallets: the key to the decentralized web



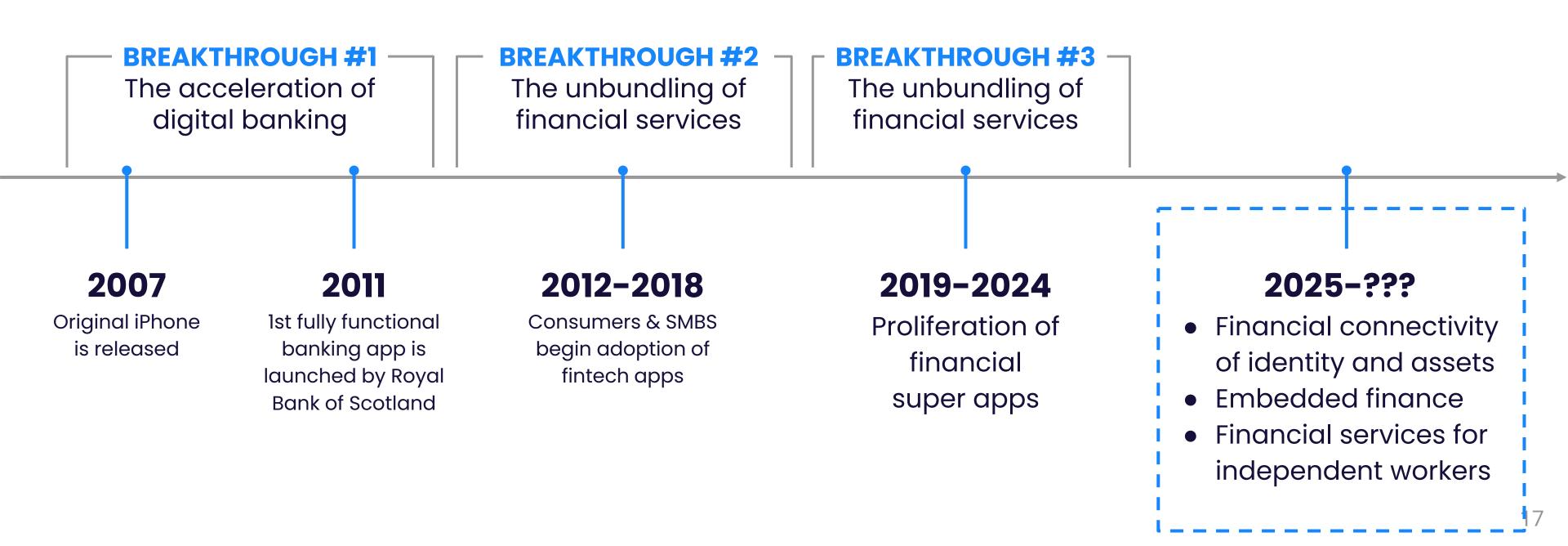
## **Crypto wallets**

Туре	Self Custodial	Custodial	Multi-Party Computation / Multi-Sig	Hardware
Examples	METAMASK	coinbase	▲ Fireblocks PBitkey	[LEDGER]
Properties	User retains private keys  Can connect into web3 apps	User trusts custodian with private keys Used for storing assets	Multiple stakeholders required to access a wallet  Used for storing assets / or accessing web3 apps	User retains private keys in hardware device Used for storing assets



### Additional areas of focus for M13 in fintech

- 1. Financial connectivity of identity and assets
- 2. Embedded finance
- 3. Financial services for independent workers





## Opportunity #1: Financial connectivity of identity & assets

#### Theme:

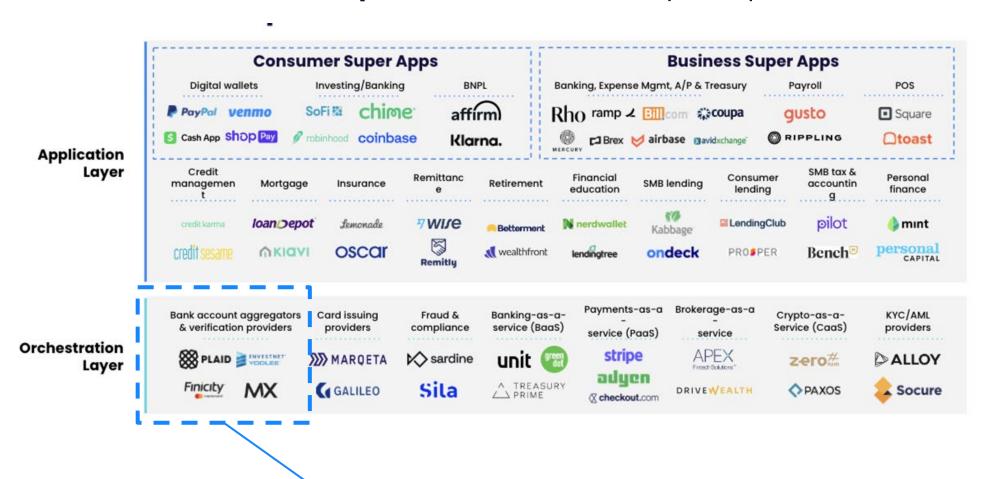
 Every consumer should have access to and control over their financial identity.

#### How to execute:

 Orchestration layer tools that allow fintech apps to offer a universal verification process for consumers and ability to move assets across apps.



Fintech Landscape: Financial connectivity disruption areas



Current state is read-only: in the future, there is an opportunity to offer read, write, and transfer capabilities.



## **Opportunity #2: Embedded fintech**

#### Theme:

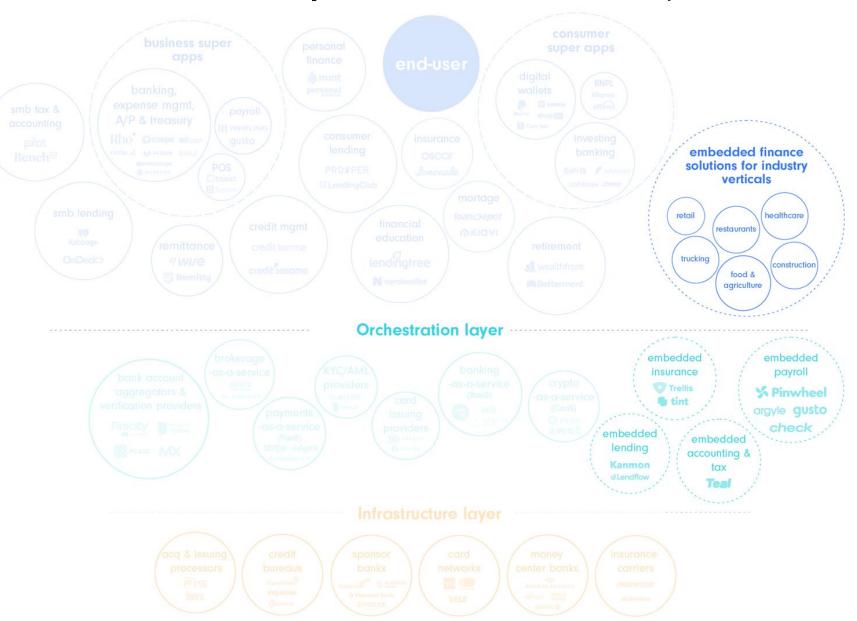
 Non financial services companies can offer financial features (payments, lending, insurance, tax, accounting)

#### How to execute:

 Orchestration layer tools that provide financial tooling to vertical SaaS players

KANMON tint Teal

#### Fintech Landscape: Embedded finance disruption areas





## Opportunity #3: Financial services for independent workers

#### Theme:

 70M Americans are independent workers but lack sufficient financial services

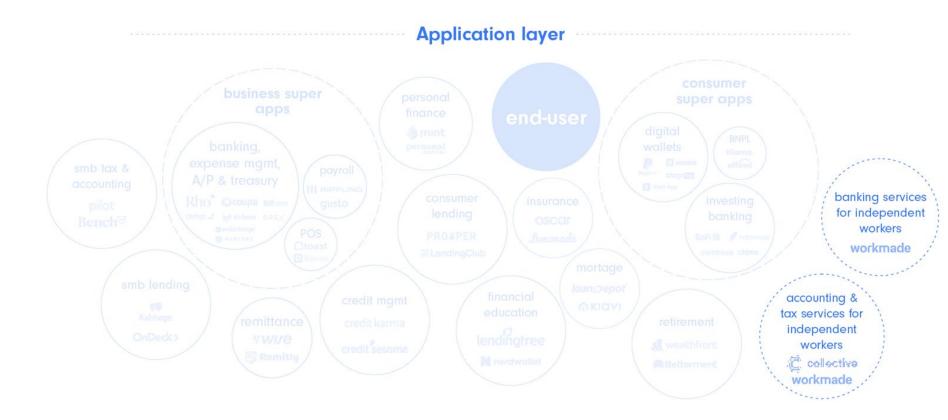
#### How to execute:

 Application layer opportunities: banking, accounting, tax

workmade



**Fintech Landscape:** Financial solutions for independent worker disruption areas





## **Takeaways**

- Continued consolidation of fintech apps ⇒ proliferation of super apps
- Financial connectivity and portable identity may challenge this
- As crypto continues to rise, look for wallets to become core identity primitives and potentially the foundation for super apps

## Thank you!

